



**BANKING SUPERVISION:  
LEADERSHIP IN THE TIMES  
OF FINTECH**

**JUNE 9-14,  
2019**

Location:  
Toronto, Canada



**Travel and Accommodations  
Frequently Asked Questions**

# BANKING SUPERVISION: LEADERSHIP IN THE TIMES OF FINTECH

JUNE 9-14, 2019

Frequently  
Asked  
Questions

**We're excited to meet you in Toronto! This guide is to help you plan your trip and provide details about the exciting week you can expect with Toronto Centre.**

**Please feel free to contact me at any time if you have questions.**

**Ansi Feng, Program Coordinator: [afeng@torontocentre.org](mailto:afeng@torontocentre.org)**



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*Please note that all prices are in Canadian dollars, unless otherwise specified.*



## Customs and Immigration

The screenshot shows the Government of Canada website. At the top, there is a search bar and navigation tabs for Jobs, Immigration, Travel, Business, Benefits, Health, Taxes, and More services. The main content area is titled 'Find out if you need an Electronic Travel Authorization (eTA) or a visitor visa'. It includes a sidebar with options like 'Visit as a tourist', 'Visit your children or grandchildren', 'Visit on business', 'Extend your stay', and 'Transit through Canada'. The main text explains that new entry requirements are in effect, requiring visa-exempt foreign nationals to obtain an eTA. It also includes an important note about stateless individuals and a section for finding the country code on a passport.

**Please visit the Government of Canada website:**  
<http://www.cic.gc.ca/english/visit/visas.asp>  
**to see if you require an Electronic Travel Authorization (eTA) *or* a visitor visa to enter Canada.**

### How do I obtain an eTA?

As of March 15, 2016, visa-exempt foreign nationals who fly to or transit through Canada will need an Electronic Travel Authorization (eTA). Exceptions include U.S. citizens and travelers with a valid visa.

To apply, you must have a valid passport, a credit card, and an email address.

Applying for an eTA is an easy online process that will take just a few minutes:  
<http://www.cic.gc.ca/english/visit/eta-start.asp>

It costs \$7 Canadian.

### How do I obtain visa?

You can apply [online](#) or on paper. If you need help, you can contact your nearest [visa application centre \(VAC\)](#).

Your program acceptance letter will act as an official letter of invitation when applying for a visa.

### What type of visa do I need?

The visa you require is a Visitor Visa (Temporary Resident Visa – TRV).

### What do I need to apply for a visa?

A checklist for TRV visas is available here:

<http://www.cic.gc.ca/english/pdf/kits/forms/IMM5484E.pdf>

*When applying, **please ensure that you include the acceptance letter**, and note that you are attending a conference/training seminar hosted by Toronto Centre.*

### What is the processing time for a visa?

**The visa application can take up to 8 weeks to process**, depending on your location. Please check the processing times at your local Canadian consulate to allow sufficient time to obtain the visa prior to the program.

### Where can I obtain my invitation letter?

Your official acceptance letter for the program is your letter of invitation; if you require more documentation, please contact Ansi Feng at [afeng@torontocentre.org](mailto:afeng@torontocentre.org).

## Visiting Toronto

### What is the weather like in Toronto?

The weather in June is relatively warm with average temperatures of 17°C (63°F) so please pack accordingly.

### I want to explore the city before/after the program: what should I do?

[Tourism Toronto](#) is a detailed website outlining all of the possible activities and tours that you can partake in.



Toronto City Hall

### Can I stay downtown after the program?

You are welcome to check out of the Schulich ELC suite on Friday (last day of the program) and book a downtown hotel to stay. We advise that you book a hotel either near the CN Tower and/or the Eaton Centre (downtown shopping centre) for convenience on Friday afternoon. Options include the [Intercontinental](#) and the downtown [Sheraton](#).



## Networking Tour: Sunday, June 9



**Join us for a day of sight-seeing on a networking tour to visit the renowned Niagara Falls before the program starts!**

### Tour Itinerary

Time	Activity
08:00	<b>Niagara Tour departs from Schulich School of Business ELC (at the front desk floor)</b>
10:00	<b>Niagara Falls viewpoint – bring your camera!</b>
11:00	<b>Boat ride on the “Hornblower” Boat Tours – rain jackets provided!</b>
12:00	<b>Scenic drive down Niagara Parkway</b>
13:00	<b>Traditional Sunday brunch at Queen’s Landing</b>
14:00	<b>Shopping in historic Niagara-on-the-Lake</b>
17:00	<b>Arrive at Schulich School of Business ELC</b>
18:00	<b>Welcome Dinner</b>



## Networking Tour: Sunday, June 9

### Does the tour cost anything?

There are no additional costs. The cost of the tour and meals is included in the participant fee.

### What should I wear?

Please dress casually for Niagara Falls as there is a chance that you will get wet. You may bring a light jacket in case it gets cool.

### How do I find Schulich School of Business ELC on Sunday Morning?

Please see the next section – “Accommodations”.

*Note: If you are staying in downtown Toronto for the duration of the program, it is recommended that you start your travel to Schulich School of Business ELC early on Sunday, June 9.*

**We strongly advise that you arrive the night before (Saturday, June 8) if you would like to participate in the networking tour.**



**Toronto Centre participants at Niagara Falls, 2014**

### I don't want to go to Niagara Falls; how do I opt out?

Niagara Falls is an optional activity. Simply notify your program coordinator if you will not be attending. You will, however, be responsible for your own transportation to the Schulich School of Business.



## Accommodations

### (1) Schulich School of Business Executive Learning Centre (ELC) – *located at program venue*



Visit the Schulich ELC website: <http://seec.schulich.yorku.ca/about-us/contact-locations/schulich-executive-learning-centre/>

#### How much does Schulich ELC accommodation cost?

There is a special room rate of C\$161.00 per room, per night plus applicable taxes (13% HST) based on single occupancy for Toronto Centre participants.

Guest accommodation is available at the Schulich School of Business ELC suites.

The program will be held in one of the classrooms on site – booking at the ELC means an easy commute!

#### How do I book at Schulich ELC?

Please contact the reservation desk at [reservations@schulich.yorku.ca](mailto:reservations@schulich.yorku.ca) to book your room for the duration of your stay. Please confirm that you are with Toronto Centre and provide dates for your stay.

#### Where is the Schulich ELC?

The Schulich School of Business is part of Toronto's York University and is located on York's Keele Campus at 4700 Keele Street (56 Fine Arts Rd.), Toronto, Ontario, Canada.

## (2) Other Accommodations Nearby

### I want to stay somewhere else; what are my options?

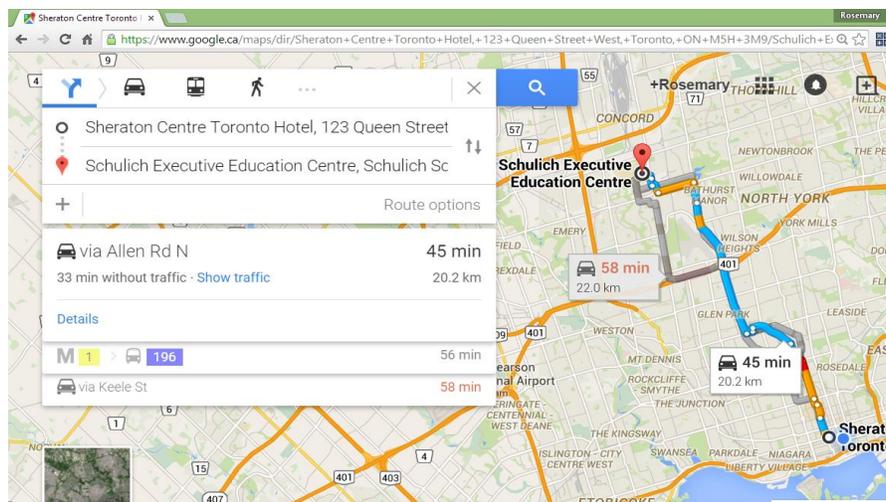
There are two hotels nearby: (1) [Courtyard Toronto Vaughan by Marriott](#) and (2) [Hilton Garden Inn Toronto/Vaughan](#). Please note that these hotels are a 15-minute drive away from the Schulich ELC. Participants will be responsible for their own transportation to the program venue.

## (3) Stay in Downtown Toronto

### I want to stay in downtown Toronto – is that possible?

You are welcome to stay anywhere in Toronto; there are numerous options available. However, please note that it takes approximately 45 minutes to travel from downtown Toronto to Schulich ELC via either public transportation or taxi. The taxi trip will cost approximately C\$55 each way.

Should you choose to stay downtown, please allow yourself an hour of travel time going there and back.



## Facilities and Amenities at Schulich ELC

### **What are the check-in and checkout times?**

Check-in time is 15:00 and checkout time is 12:00. However, if you require an early check-in or a late checkout, please contact the front desk at 416-650-8300 and they will assist you. When booking your room, please provide your intended checkout date.

### **What room types are available?**

The rooms all have queen-sized beds with an ensuite bathroom. If you require an extra cot, please notify the front desk.

### **Is internet access available at Schulich?**

There is free Wi-Fi available in all areas, including individual rooms, classrooms and common areas. Please speak to the front desk for an access code.

### **How late is the front desk open?**

The front desk is open 24 hours a day.

### **I need to use a computer/printer: is there a place to do this?**

There is a business centre in the penthouse lounge with an available printer. In addition, the front desk will help with any printing or copying needs.

### **Are there any fitness facilities?**

There is a fitness centre on the top floor with two treadmills, elliptical trainer, recumbent bike, weights and stretching mats. Onsite shower facilities are available.

### **Are there nearby stores?**

There are some basic retail options for essential items at the [York Lanes Centre](#) on campus. Please ask the front desk for directions to York Lanes from the hotel.



## Meals

Breakfast, lunch and dinner are included in the cost of the program. Unless otherwise notified, they will be served daily in the Executive Dining Room of the Executive Learning Centre.

### **Are there any 'special event' meals, such as a welcome or farewell dinner? If so, when?**

There is a welcome dinner at the Schulich School of Business at 18:00 on Sunday, June 9 and a farewell dinner at Toronto's CN Tower at 18:30 on Friday, June 14.

### **I have special dietary requirements. Can they be accommodated?**

Vegetarian options will be available at every meal, with no chicken, beef, or fish stock used to prepare the vegetarian dishes. All chicken will be halal.

If you have additional dietary requirements, please contact the program coordinator, Ansi Feng at [afeng@torontocentre.org](mailto:afeng@torontocentre.org).



## Local Transportation

There are a variety of local transportation options to get around Toronto: an overview is available [here](#).

### Taxis

#### What should I know about Toronto Taxis?

There are a number of different taxi companies in Toronto – each has a distinct look. Fares are standard, metered and non-negotiable. The driver should start the meter at the beginning of your ride and stop it when you reach your destination. Refuse to ride in a taxi without an operational meter. If your service was acceptable, a 10-15 per cent tip is customary.

#### How do I order a taxi?

If you are leaving the airport, there are numerous safe taxi options waiting at arrivals. If you are leaving from Schulich ELC, the front desk will call a taxi for you.

#### How much do taxis cost?

To go between Schulich ELC and the airport, the taxi ride is approximately C\$50. To go between Schulich ELC and the downtown core, the taxi ride will be approximately C\$55.

#### Is there Uber in Toronto?

Uber does operate in Toronto, however please note that that the app is needed. Uber will not accept cash payments; a Credit Card linked to your account will be used via the Uber app.

### Public Transit

#### What should I know about Public Transit?

The Toronto Transit Commission (TTC) operates the red and white buses, subways and streetcars within the city. The TTC website is available [here](#) with routes and a trip planner. Google Maps can also provide accurate transit information.

**Schulich ELC is accessible via the yellow subway line (Line 1) at York University station.**



### How much does the TTC cost?

A single fare will cost C\$3.25. It will take you anywhere in the city on a one-way trip. You can freely transfer between subway, streetcar and bus, but make sure you obtain a transfer when and where you pay your fare. Single-day and weekly passes are available. Please visit [https://ttc.ca/Fares\\_and\\_passes/index.jsp](https://ttc.ca/Fares_and_passes/index.jsp) for more information.



## Getting to and from the Schulich School of Business

A full list of directions to the Schulich School of Business is available here: <http://schulich.yorku.ca/experience-schulich/directions-and-accommodations/>

### How do I get to the Schulich School of Business from Pearson Airport?

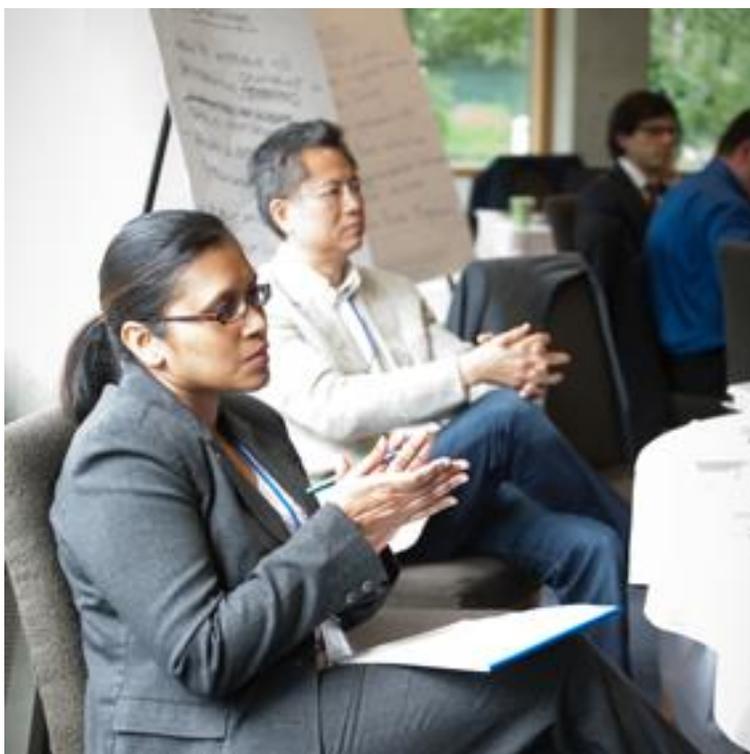
(1) **Taxi** -instruct them that you are going to York University. Provide the driver the following instructions:

- Exit the Airport and take Hwy 409 north, proceed to Hwy 401 east.
- Travel east on Hwy 401 to Hwy 400 north.
- Take Hwy 400 north to Steeles Avenue.
- Exit onto Steeles Avenue east.
- Follow Steeles Avenue east to Keele Street.
- At Keele Street, turn right going south. The campus is located on the right.
- Turn right onto the campus via The Pond Road entrance (the second stop right after Steeles).
- Take The Pond Road to James Gillies Street. The Student Services Parking Garage will be visible on the left.
- The Executive Learning Centre is next door to the Student Services Parking Garage, on Fine Arts Road, adjacent to the Schulich School of Business.

(2) **Pearson UP Express**, [www.upexpress.com](http://www.upexpress.com) – this train takes you from both Terminals 1 and 3 straight to Union station, which is located in downtown Toronto. One-way fare is C\$12.35. From union station, proceed to the subway and take Yellow line (Line 1 - University line) going northbound. Get off at York University station. The Schulich School of Business ELC is located down the street (5 min walk).



## During the Program



### How do I obtain the course materials?

As a part of our initiative to be “green”, we recommend that all participants bring their laptops. A USB with program materials will be shared with each participant.

If you are unable to bring your laptop or electronic device, a binder with all course materials can be provided upon your arrival at the program. Please advise the program coordinator accordingly.

### Will there be any pre-reading materials?

Pre-reading materials and activities will be emailed to you

approximately one month prior to the program. They will also be available on the course website.

### How do I get the course certificate?

The certificate will be granted to you on the last day of the course; full participation for all five days is required.

## Other Questions

### What do I need to use my electronics in Canada?

To charge personal electronic devices, we advise you to bring a universal travel adapter for Canadian outlets. These adapters are available in airport gift stores.

### Can I bring my spouse to the program?

Spouses are welcome to the program; there will be an additional cost for meals if necessary. Please speak to your program coordinator for an estimated cost.



**Are there any activities on Saturday, June 8 or Saturday, June 15?**

There are no group activities planned on either Saturday, June 8 or Saturday, June 15. We encourage you to take the opportunity to explore the city if you have available time.

**Am I responsible to obtain my own travel and health insurance?**

All insurance (including, without limitation, travel and health insurance) is the responsibility of, and shall be paid for by, the participant.

